

## Benefits of the RDGS?

- Provides access to private sector tenancies for people who don't have a cash deposit.
- Provides assistance & support to RDGS tenants with housing and benefits applications.
- Provides a point of contact for RDGS tenants and landlords if there are any issues during the tenancy.
- Maintains contact with RDGS tenants and landlords to ensure tenancies are progressing well and any support needs are identified.
- Delivers prompt processing of claim payments to landlords
- Ensures landlords are registered with D&G Council and that properties are in good repair and condition.
- As no cash deposit has been taken there is no need to lodge money with any of the national Tenancy Deposit Protection Schemes.



**For more information contact:**

**the hub  
your community action centre  
24-26 Friars Vennel  
Dumfries DG1 2RL**

**01387 269161  
07434 366128  
rdgs@thehubdg.org.uk  
www.thehubdg.org.uk**

**Contact us if you require this  
leaflet in an alternative format**

**the hub – your community action centre**  
*provides affordable, accessible co-working  
space and development support for the not  
for profit sector. Meeting and training rooms  
and hot desking facilities are also available.  
We develop and deliver a range of  
projects and services that  
assist people and local communities.  
**Working together - making a difference!***

**The Hub Dumfries and Galloway**  
Scottish Charity Number SC043384

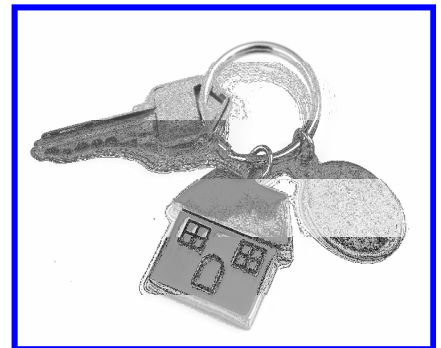
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Council



# Rent Deposit Guarantee Scheme

**Do you need a deposit  
to rent a private sector  
tenancy in Dumfries  
and Galloway?**

**Are you on a low  
income or benefits?  
Then we may be able  
to assist you!**



# DUMFRIES & GALLOWAY RENT DEPOSIT GUARANTEE SCHEME (RDGS)

## **What is a deposit guarantee bond?**

Most private landlords require a cash deposit as security before agreeing to a tenancy. This deposit covers the cost of any damage or losses at the property while the tenant is living there.

The Rent Deposit Guarantee Scheme (RDGS) assists people on low incomes who are unable to find a cash deposit by providing landlords with a rent deposit guarantee bond of up to one calendar month's rent.

## **How long does the deposit guarantee bond last?**

The deposit guarantee bond lasts for the length of the tenancy. It is not transferable to other tenancies/ tenants.



## **What does the deposit guarantee bond cover?**

At the end of the tenancy the deposit guarantee bond will cover identified damage and uninsured losses caused by the tenant and/or the tenants household.

## **What is not covered by the deposit guarantee bond?**

The Rent Deposit Guarantee Scheme does not cover rent arrears, damage to communal areas and any items that are covered by household contents or building insurance taken out by either the tenant or landlord.

## **How do landlords make a claim?**

Landlords advise they wish to claim against the bond. We carry out a property visit to confirm damage and/or losses that can be claimed. Landlords then submit receipts for repair/ replacement items and are reimbursed.

To find out about private sector tenancies currently available in Dumfries and Galloway you can download an availability list at [www.thehubdg.org.uk](http://www.thehubdg.org.uk) or collect a copy from the hub, or from any Dumfries and Galloway Council Customer Service Centre

## **How do I apply to the Rent Deposit Guarantee Scheme?**

You can make an application to us direct.

You can be referred to us by the local authority Housing Options and Homelessness Team or any other agency that supports you.

## **Starting the tenancy?**

An available private sector tenancy is identified and the landlord agrees to a deposit guarantee bond instead of a cash deposit.

A pre-tenancy visit is carried out by us to complete a Property Condition/ Inventory check.

The RDGS Agreement is then signed by all parties and the deposit guarantee bond is in place from the start of the tenancy.

